



WEHUBIT

Project name

**SafeCare**

Country

**Zanzibar, Tanzania**



Implemented by



Budget

**347.357 €**

Duration

**01/2020 – 12/2021**

Contribution to SDGs



Implemented by



Financed by



## CHALLENGES/CONTEXT

In Zanzibar, healthcare services are fully subsidized by the government. As a result of an under-performing economy, healthcare is suffering from a chronic underfunding resulting into an unsatisfactory quality and poor health outcomes.

As a response, the government is working with several partners to review the health financing strategy and improve quality of care as it strives to achieve Universal Health Coverage (UHC).

PharmAccess will provide technical assistance for the Zanzibar Government's 5-years insurance plan to re-design the financing strategy of the current healthcare system and implement a digital model for quality improvement.

## DIGITAL SOLUTION/APPROACH



The project is working towards three objectives:

1. Provide a digital stepwise quality improvement model (SafeCare Steps), supporting facilities in improving quality care provision, collecting data as well as patient SMS feedback to rationalize planning, resource mobilization and strengthen coordination.
2. Introduce and support the implementation of an open Insurance Management Information System (Open IMIS) to create transparency, identify wastages, enhance efficiency and equitable access to healthcare.
3. Use the data generated from the above activities to support the government to develop its strategic health financing plan, with a focus on UHC.

## WEHUBIT EFFECT



### SCALE UP OF DIGITAL QUALITY IMPROVEMENT

SafeCare based digital tools have been adapted and used by the Ministry of Health Zanzibar to digitalize quality improvement process.

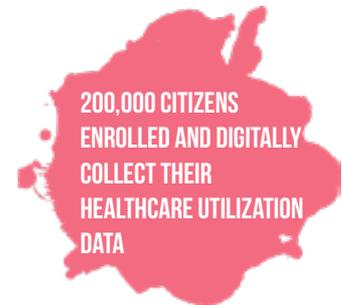
### CONTRIBUTING TO ACHIEVING MOH DIGITAL STRATEGY OBJECTIVES

The outputs from this investment are aligned to and will contribute towards two of the eight objectives of digital health strategy that has recently been approved.

## EXPECTED ACHIEVEMENTS

By using the digital solution, the project should achieve two main outcomes:

1. The data informs and positively influences the health financing review process towards sustainability and equity and achievement of UHC.
2. The two data streams allow linking of quality performance and health care utilization for timely interventions to improve clinical care and efficiency of care delivery.



## LESSONS LEARNED

To ensure a successful implementation and a full stakeholders adhesion to the new digital approaches, two aspects are essential:

1. Advocacy to key people at all levels within the government is necessary in building ownership of the project.
2. Taking into consideration the social cultural norms to adapt the implementation strategy accordingly.

## WOULD YOU LIKE TO KNOW MORE?



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